



WATER NEWS

A NEWSLETTER FROM THE CARLE PLACE WATER DISTRICT

SERVING THE COMMUNITY SINCE 1915

Fall 2022

MEETING THE 1.0 MCL FOR 1,4-DIOXANE

WELL NO. 5

As discussed in previous issues of *Water News*, the New York State Department of Health adopted one of the nation's strictest Maximum Contaminant Levels (MCLs) for the pervasive chemical 1,4-dioxane. The new 1 part per billion MCL made it necessary for the Carle Place Water District to construct an approved Advanced Oxidation Process (AOP) system for the removal of the contaminant by Summer, 2022. AOP is the strongest method available to remove 1,4-dioxane.



Commissioner
Timothy E. Stellato

"Emergency AOP treatment was needed to ensure that our drinking water continued to meet all current regulations and was readily available for fire flow protection. The need was further magnified by the increased demand caused by this past summer's prolonged drought," Commissioner Stellato stated.

The CPWD Board of Commissioners declared an emergency resolution for the rapid installation of a treatment

system at Well No. 5 at Fuschillo Park, which is completed and back in service as of mid-August.

"We applied for and received a \$5 million New York State Water Infrastructure Improvement Act (WIIA) grant which is designed to assist municipalities in funding water quality infrastructure projects," Commissioner Stellato stated.

WELLS 1A AND 2R

Construction for AOP treatment is currently in progress at Wells 1A and 2R. A completion date is estimated for early Spring 2024. Further updates will be provided. The District will continue to follow all guidelines to maintain the safety and compliance of our drinking water supply.



New building structure being installed around GAC vessels at Well No. 1A and Well No. 2R

ABOUT 1,4-DIOXANE:



The synthetic chemical 1,4-dioxane was historically used as a solvent/chlorinated solvent stabilizer in Long Island's industrial past and entered groundwater through unintended chemical spills, leaks or wrongful disposal practices. A clear liquid with a faint odor, today laundry detergents, soaps, shampoos and body washes contain low levels of 1,4-dioxane.

Once the chemical migrates into the soil and into groundwater, the physical and chemical properties of 1,4-dioxane make it not only persistent, but very difficult to remove. Advanced Oxidation Process is a very effective treatment for 1,4-dioxane removal.



SPEAKING OF WATER...

Superintendent's
Corner



Superintendent
Timothy J. Doyle

Infrastructure Updates

Preventive maintenance is more than just our daily routine, it's our way of life, 24/7/365. Here are updates on some important projects.

▶ WELLS 3 & 4:

Electrical conduits were placed during summer 2022 to avoid disturbing the Carle Place High School parking lot, and more recently, electric service was installed. The objective is to enable the two wells which are located on the same property to run independently for more flexibility of operation. After Well 4 receives a new generator and new separate controls, the same upgrades will be made at Well 3.

▶ HYDRANT FLUSHING AND MAINTENANCE:

Hydrant Flushing and maintenance which began in September has gone according to plan and will end district-wide by early December. This controlled procedure verifies that hydrants and valves are functioning properly and that sufficient water is available for firefighting. If you experience discoloration or rusty water from your faucets, run your taps 10 to 15 minutes until clear. Running your washing machine before a wash is also recommended. We apologize for any inconvenience. Please call us with any questions at (516) 333-0540.



▶ THE SUMMER DROUGHT:

The District pumped 225 million gallons from July through September as temperatures soared and rainfall was almost non-existent. The effects of this summer drought might be felt in higher water usage bills, so remember, it always pays to fix leaks and conserve our most precious resource.



Our Emergency Response Plan is currently being updated. Priority users should provide all emergency contact information to the CPWD. Priority users include schools, medical facilities and critical consumers (for example dialysis patients). Please help us now so we can help you going forward.

Thank You!

Hello! Just wanted to reach out to thank everyone at the Carle Place Water District for taking care of the water main break outside our home last week. Everyone was professional, informative, and patient when we had any questions or concerns. They were quick to act and did an excellent job from start to finish.

Thank you so much for the great work! We appreciate the kindness, professionalism and attention to detail, and really appreciate having a solid shower again.

Truly,
Eva and Alfredo

Thank you, Eva and Alfredo, for your kind thoughts. As public servants and stewards of our water, we regard it as our duty to be as responsive as possible and we are glad we were able to do this to resolve your issue. Your words of appreciation inspire us to do our best at all times in the most expeditious manner for all our fellow Carle Place residents. On behalf of our entire staff, thank you for taking the time to express your thoughts.

-The Commissioners of the Carle Place
Water District

Season's Greetings and a Happy New Year to all!

Please remember the brave men and women serving in the armed forces who protect our nation, our loved ones and our way of life.

Peace and Happy Holidays to All!

-The Carle Place Water District

PROPERTY TRANSFERENCE AND WATER ACCOUNTS:



**Commissioner
Italo J. Vacchio**

“Buying or selling a house is a time-consuming process that we try to simplify to help our residents,” Commissioner Vacchio said. “The biggest difference is understanding that unlike most other

utilities, the water account number remains with the property. When properties are sold, new owners do not receive a new account number because the water account number is linked directly to the property, not to any individual.”

If a final bill remains unpaid the amount stays on the account and the new owner is responsible.



Backflow Devices Keep Contaminants Out Of Our Water Supply

A backflow device forces the water flow in one direction, preventing a backflow of water from a possible contaminated source into the public water supply, in the event there is a sudden drop in water pressure.



Those with underground sprinkler systems are reminded that annual backflow device inspections are required by the NY State Department of Health, which mandates that the devices be checked by a certified backflow tester each year to ensure that they are in good working order. Then, the results of the test must be filed with a public water provider. As a courtesy, the Carle Place Water District mails reminder letters each year, which list the inspection due date for that individual property. Carle Place Water District employees are New York State certified backflow prevention device testers and will perform the service free of charge for residential customers.

▶ SIGN UP FOR SWIFT 911



You may have received a robo call to your registered phone number through the Town of North Hempstead’s Swift 911 program regarding this program. Swift 911 is a reliable and timely resource for receiving emergency notifications or upcoming service disruptions. You can select how you wish to be contacted, including telephone, cell phone, text, or email. If your telephone number is unpublished, you can still sign up to receive Swift 911 notifications. There is no charge for this service and it’s easy to register for Swift 911 if you have not previously done so.

- www.northhempsteadny.gov
- Follow prompts to the Swift 911 Portal
- Scroll down to the blue boxes on the home page
- Scroll to the first blue box on the left and enter your data



Rain, Snow, Sleet, Hail and (BRRR) Cold

Despite all the talk about climate change, whether Long Island will see an El Nino winter or a La Nina winter, or neither, one thing is certain: Long Islanders need to be ready for anything weather-wise.

“Winterizing your home, even if you’re spending winter in the tropics, is a must for all of us,” Commissioner Gass reminds us. “Follow these simple rules and you will sleep a lot better knowing your home or business is safeguarded.”

- Turn off all the water to outside spigots from inside your house.
- Disconnect and drain outside hoses and leave spigots open.
- Winterize/drain all lawn irrigation systems.
- Check that meter pit covers are securely locked down and not broken/cracked.
- Make sure your meter pit cover is level and your meter is recessed 12-15 inches to reduce possible freezing.



**Commissioner
Kenneth M. Gass, Jr.**

Carle Place Water District

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Board of Commissioners

Timothy E. Stellato, Chairman
Italo J. Vacchio, Treasurer
Kenneth M. Gass, Jr., Secretary

Superintendent

Timothy J. Doyle

Assistant Superintendent

James J. Passariello

District Clerk

Theresa Alexandro

Business Hours

Monday to Friday
8:00 am to 12:00 pm
& 1:00 pm to 4:00 pm

24-Hour Emergency Number:

(516) 333-0540

Public Meetings

Second and fourth Tuesday
of each month at 5 pm
(unless otherwise posted)

Election

Tuesday, December 13, 2022

Member

- American Water Works Association
- Long Island Water Conference
- Nassau Suffolk Water Commissioners' Association

Established

1915

PRESORTED
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ELECTION 2022:
Time to Cast Your Ballot

The annual election of a Carle Place Water District Commissioner for a three-year term (January 1, 2023 through December 31, 2025) will be held on December 13, 2022.

★★★
Eligibility: All registered voters who have resided within the Carle Place Water District for at least thirty (30) days are eligible to vote.

★★★
When: Tuesday, December 13, 2022, from 4:00 PM - 9:00 PM

★★★
Where: Cherry Lane School Gymnasium, 475 Roslyn Avenue, Carle Place, NY

Support Toys for Tots, A Worthy Charity!

2022 is our fifth consecutive year supporting Toys For Tots in conjunction with the U.S. Marine Corps Reserve. We thank you for your past generosity and support. Our goal for the 2022 holiday season remains the same as always, to:

- Show children and adults alike that someone cares.
- Deliver a message of hope to needy youngsters through the gifting of a new toy at Christmas.
- Motivate children to grow into responsible, patriotic citizens and aspire to community leadership.



Please bring new, unwrapped gifts to the District. Join us in trying to set a new record this holiday season and thanks again to all for your past generosity. The Toys for Tots deadline is 12/15/22.